HENDON RESIDENTS FORUM

WEDNESDAY 18TH JUNE, 2014

AT 6.30 PM

HENDON TOWN HALL, THE BURROUGHS, NW4 4BG

Governance Services contact: Paul Frost 020 8359 2205 hendon.residentsforum@barnet.gov.uk

ISSUES TO BE CONSIDERED AT THE FORUM MEETING

Response
A presentation will be provided on the budgets for Area Sub-Committees and ward profile for the Hendon Constituency.
Oakleigh Gardens, Edgware is situated off Green Lane, and is the first road, outside the Edgware Controlled Parking Zone that operates between 10am and 11am Monday to Friday At a recent site meeting between an Officer, a Ward Councillor and residents, issues relating to non-resident parking, primarily at the Green Lane end of the road, and parking at the junction of Oakleigh Gardens and Kings Drive were discussed. As there appears to be support for action it may be, should the council choose to do so, that officers will be requested to investigate the matter further and discussion at the Forum in the first instance is welcomed. Traffic and Development Team

	Issue Raised	Response
3	Petition – Parking Restrictions and Waiting Restrictions on Tenterden Grove, Garrick Way and Briansdale.	In February 2014, a statutory consultation was carried out on proposals to amend and introduce 'at any time' waiting restrictions on Tenterden Grove,
	,	Brinsdale Road and Garrick Way NW4 in order to deter obstructive parking
	The petition notes that further parking restrictions will increase traffic and undermine safety.	which occurs in these roads. This entailed local residents being written to an notices outlining the proposals being published on-street and in the local Press newspapers.
	Signatures received – 96	
		As part of the consultation process some objections from local residents wer received, as well as from patrons of the Hendon Preparatory School. In addition to the objections received, the Council also received a petition from Hendon Preparatory School signed by 96 people which is being reported at this Residents Forum.
		It is considered that it would be prudent to hear the discussion about this petition in this Forum, before a decision is made on whether or not to progress the proposed restrictions in light of the objections made.
		Traffic and Development Team
4	Petition - zebra crossing on Edgwarebury Lane/Purcells Avenue.	The Council are very keen to provide a safe environment for all road users wherever possible and officers look forward to discussing the areas of concern in more detail at the Forum, in order to try to resolve the issues that are occurring.
	Signatures received – TBC	are occurring.
	Signatures received – TDC	The Zebra crossing request will be considered in line with the existing guidance and criteria that takes in to account factors such as recorded personal injury accidents (PIAs) and speeds.
		Traffic and Development Team
5	Petition Zebra crossing near Stongrove in Edgware	The Council are very keen to provide a safe environment for all road users wherever possible and officers look forward to discussing the areas of
	There have been a number of accidents and numerous near	concern in more detail at the Forum, in order to try to resolve the issues that
	misses on the zebra crossing junction and near stretch of	are occurring.

Issue Raised	Response
road. The zebra crossing services a high proportion of children due to the presence of 2 local schools and elderly who live the near by flats and this is the only crossing that is available. We suggest that you may want to consider a) Zebrite Belisha Becons or b) a 20 mph sign between the traffic lights and the crossing, as advised by the adjoining council. Any other calming measures you believe will be successful in alleviating this problem.	The Zebra crossing request will be considered in line with the existing guidance and criteria that takes in to account factors such as recorded personal injury accidents (PIAs) and speeds. Traffic and Development Team
A total of 178 signatures were received – 132 signatures from the E-petition, and 46 signatures from the hand written petition	
The Fairway Yellow line Petition The petition requests that the parking along the Fairway and the	It is understood that there may have been confusion in parts relating to the status of the yellow lines in The Fairway NW7.
parking measures be reviewed. Signatures received – 27	This confusion relates to the fact that when building work was taking place a the schools years ago, the Council introduced some temporary yellow lines assist large vehicle access – and these lines were not removed following completion of the building work.
	Subsequently, Officers reviewed the situation, giving consideration to traffic caused by the usual school-run, plus any other activities taking place at the schools, and in October 2013 the Council 'introduced' a permanent yellow line layout – some lengths of which were the same lengths where the temporary lines existed.
	The comments are noted, and Officers are happy to review the yellow lines the road, although it is accepted that the provision of these yellow lines has affected motorists' (whether resident or not) ability to park, as the primary aiwas to ensure road safety and traffic flow in the vicinity of local schools.
	Traffic and Development Team

	Issue Raised	Response
7	Burtonhole Lane NW7 - speeding vehicles causing danger to the Public Burtonhole Lane is a narrow, residential and semi rural lane that leads to three sports grounds and a stables which are in regular and welcome use, mainly, but not only, at weekends. It also leads to public footpaths that are well used by ramblers. The visitors using these facilities tend to be unfamiliar with the local roads and traffic patterns. This has resulted in a number of (very) near misses recently involving both vehicles and pedestrians. Car drivers, especially those using the the sports grounds tend to speed excessively along Burtonhole Lane mainly at the semiblind crossroads with Hillview Road. Local residents report to me regularly of incidents where they have had to take emergency avoiding actions resulting in burst tyres and kerb/verge mountings caused by visitors driving recklessly fast. May I request your involvement in implementing speed restrictions in Burtonhole Lane in the same way that they have been installed in Partingdale Lane (the next road along) for the same reason. A speed limit of 20mph and some passive limiters (e.g. width restrictors or "sleeping policemen") are sorely needed to protect the residents and road users from harm.	The Hendon Area Environment Sub-Committee instructed Officers to investigates the site and if considered feasible, propose a 20mph in Burtonhole Lane and consider measures to enhance road safety. The study is on-going and consultation with the Chairman of the Hendon Area Committee and Ward Members will be undertaken. Traffic and Development Team
	Gerry Temple Chair, Hillview Road Residents Association	
8	We have a Zebra Crossing at the junction of High Street, Edgware, Canons Drive and Grove Road The junction has seen many accidents over the years close on 6-10 collisions per year.	The Council are very keen to provide a safe environment for all road users wherever possible and officers look forward to discussing the areas of concern in more detail at the Forum, in order to try to resolve the issues that are occurring.
	After requesting double yellow lines some years ago to be installed in front of Edgware Court, this has reduced the number	The repositioning request of the existing Zebra crossing will be considered in line with the existing guidance and criteria that takes into account personal injury accidents (PIAs) and takes into account speeds - should any related

Issue Raised	Response
of vehicle accidents.	measures be identified for this specific situation then they will be considered in line with current guidance.
The Zebra Crossing is not correctly positioned. The wide exit from Canons Dive and the exit from the adjoining flats seem to create a conundrum for motorists driving from the traffic lights from the High Street and Whitchchurch Lane junction.	Traffic and Development Team
They are unable to see the crossing driving from the lights and when they reach nearer the opening at Canons Drive motorists try and avoid the traffic exiting from Canons Drive and speed up Stonegrove.	
Travelling from the opposite direction.	
When coming down from Stonegrove the drivers build momentum as it is a long stretch of road and open for some distance, however when they come towards the High Street they are confronted with a Zebra crossing and reluctant or unable to slow down.	
Within a few feet cars are exiting or turning into Grove Road and this causes a great deal of confusion.	
Lodge Close a few yards away has three blocks of flats and many elderly are either wheel chair bound or manoeuvre themselves very slowly.	
There are two Schools within the vicinity, one in Canons Drive namely North London Collegiate School the other a primary in Fernhurst Gardens 60 yards from the crossing.	

loou	e Raised	Despess
We day	have a local web site for residents " Canons Talk" and each we receive e-mails of incidents or close encounter at the sing.	Response
mon if I d have outc seco	most recent experience was on a Saturday a couple of ths ago. I was crossing and a lady was a foot in front and idn't grab her clothing and pull her back she would either be been in hospital or we could have had a more serious ome. She may have thought I was too intimate for a split and, nevertheless she thanked me for saving her life, as the prist was speeding and was unable to stop.	
whe were and I sus	r the last two years there were two accidents recorded re an elderly lady and gentlemen on separate occasions knocked down at this crossing. The gentlemen by a car the lady by a motor bike, they were both severely injured. Spect this could have been more serious, something we ld rather not imagine.	
luck	r misses are an every day occurrence, we are extremely y that those who have experienced these situations are to share their tales.	
loca	u wish for other examples I am sure there could be many I residents from both Barnet and Harrow who would support lar incidents.	
	have a petition submitted to you, it would seem that you only lire 25 signatures to give the scheme consideration.	
	will obviously fulfil the obligatory number and if you require dreds this could also be provided.	

Issue Raised	Pagnanag
issue Raiseu	Response
We ask you as local Councillors to support our plight in requesting the highways department for additional calming measures, before a fatality happens.	
If possible an Island which will give refuge to those in wheel chairs or those elderly who cross slowly.	
We are all health and safety conscious and I trust you would rather prevent an accident by introducing calming measures than introduce something after a fatality or a terrible accident occurs.	
We invite the Residents Forum to support our request.	
You could consider 20 MPH from the lights increasing to 30 MPH past the Zebra crossing once it goes past Fernhurst Gardens.	
Possibly humps on the crossing .	
An IslandThe road is wider than the required 9 meters to install an Island .	
If other measures from those already in situ are not introduced, this Zebra crossing is waiting for an accident to happen.	
We as local residents who use the crossing daily would appreciate your support at the Hendon Residents Forum	

	Issue Raised	Response
	Meeting to be held at 6.30pm on the 18th June at the Hendon Town Hall.	
	Mr Solomon	
9	I am an Edgware resident taking a keen interest in matters that affect the local community. I have been running a petition (also covered on the front page of the local press a few weeks ago) to try to have a zebra crossing installed at a dangerous junction in Edgware; Edgwarebury Lane and Purcells Avenue. This junction with its nearby alleyway connects two sides of Edgware and frequently has families with young children and older school children trying to cross the road, dodging cars and buses, encountering irate rush hour drivers with no pedestrian crossing or zebra crossing from Station Road to the A41 on the entire stretch. We want to make this a safe place to cross and I would welcome the opportunity to speak and have this issue added to the agenda of next Wednesday's Residents Forum which I understand is held at the Town Hall in Hendon 1800-2000. To date (6 weeks) it has 361 signatures and The Petition link FYI is: http://petitions.barnet.gov.uk/Edgwareburyzebra/	The Council are very keen to provide a safe environment for all road users wherever possible and officers look forward to discussing the areas of concern in more detail at the Forum, in order to try to resolve the issues that are occurring. Traffic and Development Team
10	Brinsdale Raod - Parking Situation	(See response to Item 3 above)
	John Wolffe	

	Issue Raised	Response
11 a)	Following the undertaking at the last Forum to engage with Barnet Hospital & I presume others in the Barnet area with regard to Social Services availability & patient awareness, could it be outlined which clinics & departments have this facility/patient awareness?	We have and continue to work with all local providers on the information advice and support that LBB can provide. We provide leaflets for all of the providers to display in their facilities – our ASC and community delivery unit communication officer has links with these providers' communication teams to provide and keep them up to date on new publications. However we are reliant on them displaying and contacting for new supplies.
		Karen Jackson
b)	The Fracture Clinic issue crutches which when returned after use are scrapped in their thousands yearly because of the risk of infection .As I understand these could be cleansed & reissued saving many thousands of pounds yearly. Would this not be possible?	This would require a response from the hospital as it would relate to internal health and safety/ infection control policies. My personal experience was that they issued and did not expect a return. A common sense approach might also mean that it actually costs more to cleanse and re-issue than to supply new ones. Not great in terms of recycling etc but needs to be borne in mind. Also worth noting that supply of equipment is probably included within the national tariff cost for the complaint. This would mean that re-cycling would have no impact on costs to the commissioner karen.spooner@barnetccg.nhs.uk
c)	On returning unused medication to Chemists ,this is automatically scrapped .Would it not be possible to recycle or even collect these costly drugs & make available for third world countries Clive Cohen	This is correct as it is not possible to quality assure storage and re-usability of a medicine once it has left the pharmacy. As patient safety is of paramount importance it is not possible to re-cycle medicines in case there is something wrong with them or they have become rendered ineffective. As an example if someone had stored insulin at home in a warm place instead of the fridge it would not be suitable to manage glucose control in a diabetic. You would be unlikely to see this by simply looking at the container and if it was used by some-one who required it keep their diabetes under control it could have major implications in terms of acute episodes of ill health.
		karen.spooner@barnetccg.nhs.uk

Issue Raised	Response
Can an update on the temporary CPZ in Montagu Road and the surrounding area be provided? Judy Shepard	The experimental amendment to the CPZ operational periods in Montagu Road and nearby roads was introduced in June 2013. All comments received on the experimental scheme will be reviewed this summer with the findings of this review and recommendation for the future of the scheme being reported to the next Area Sub-Committee in October, with a view to a decision being made on whether or not to continue the scheme on a permanent basis, with or without modification. Traffic and Development Team

Contact: Paul Frost, Business Governance Officer, Assurance Group, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2205, Email: paul.frost@barnet.gov.uk

HENDON RESIDENTS FORUM

Wednesday 18 June 2014 6:30pm

Hendon Town Hall, The Burroughs, Hendon, Hendon, NW4 4BG

ISSUES TO BE CONSIDERED

	Issue Raised	Response
1.	Presentation on Budgets for Area Sub-Committees and Ward Profile	A presentation will be provided on the budgets for Area Sub-Committees and ward profile for the Hendon Constituency.
2	Petition Oakleigh Gardens, Edgware - TO SAVE OUR ROAD We, residents of Oakleigh Gardens, and affected residents of Kings Drive, Edgware, petition London Borough of Barnet to take appropriate measures in consultation with us to rid our roads of the daily danger and inconvenience imposed on us by commuter car parkers. Signatures received – 35 Signatures	Oakleigh Gardens, Edgware is situated off Green Lane, and is the first road, outside the Edgware Controlled Parking Zone that operates between 10am and 11am Monday to Friday At a recent site meeting between an Officer, a Ward Councillor and residents, issues relating to non-resident parking, primarily at the Green Lane end of the road, and parking at the junction of Oakleigh Gardens and Kings Drive were discussed. As there appears to be support for action it may be, should the council choose to do so, that officers will be requested to investigate the matter further and discussion at the Forum in the first instance is welcomed. Traffic and Development Team
3	Petition – Parking Restrictions and Waiting Restrictions on Tenterden Grove, Garrick Way and Briansdale. The petition notes that further parking restrictions will increase traffic and undermine safety. Signatures received – 96	In February 2014, a statutory consultation was carried out on proposals to amend and introduce 'at any time' waiting restrictions on Tenteden Grove, Brinsdale Road and Garrick Way NW4 in order to deter obstructive parking which occurs in these roads. This entailed local residents being written to and notices outlining the proposals being published on-street and in the local Press newspapers. As part of the consultation process some objections from local residents were

_

	Issue Raised	Response
		received, as well as from patrons of the Hendon Preparatory School. In addition to the objections received, the Council also received a petition from Hendon Preparatory School signed by 96 people which is being reported at this Residents Forum.
		It is considered that it would be prudent to hear the discussion about this petition in this Forum, before a decision is made on whether or not to progress the proposed restrictions in light of the objections made.
		Traffic and Development Team
4	Petition - zebra crossing on Edgwarebury Lane/Purcells Avenue.	The Council are very keen to provide a safe environment for all road users wherever possible and officers look forward to discussing the areas of concern in more detail at the Forum, in order to try to resolve the issues that are occurring.
	Signatures received – TBC	
		The Zebra crossing request will be considered in line with the existing guidance and criteria that takes in to account factors such as recorded personal injury accidents (PIAs) and speeds.
		Traffic and Development Team
5	Petition Zebra crossing near Stongrove in Edgware There have been a number of accidents and numerous near misses on the zebra crossing junction and near stretch of road. The zebra crossing services a high proportion of children due to the presence of 2 local schools and elderly who live the near by flats and this is the only crossing that is available. We suggest that you may want to consider a) Zebrite Belisha Becons or b) a 20 mph sign between the traffic lights and the crossing, as advised by the adjoining council. Any other calming measures you believe will be successful in alleviating this	The Council are very keen to provide a safe environment for all road users wherever possible and officers look forward to discussing the areas of concern in more detail at the Forum, in order to try to resolve the issues that are occurring. The Zebra crossing request will be considered in line with the existing guidance and criteria that takes in to account factors such as recorded personal injury accidents (PIAs) and speeds. Traffic and Development Team
	problem. A total of 178 signatures were received – 132 signatures from	

ng to the
ng place at
ng place at
llow lines to llowing to traffic ace at the at yellow the llow lines in lines has primary aim
nools.
s to in endon
i

	Issue Raised	Response
	residents report to me regularly of incidents where they have had to take emergency avoiding actions resulting in burst tyres and kerb/verge mountings caused by visitors driving recklessly fast. May I request your involvement in implementing speed restrictions in Burtonhole Lane in the same way that they have been installed in Partingdale Lane (the next road along) for the same reason. A speed limit of 20mph and some passive limiters (e.g. width restrictors or "sleeping policemen") are sorely needed to protect the residents and road users from harm.	
	Gerry Temple	
	Chair, Hillview Road Residents Association	
8	We have a Zebra Crossing at the junction of High Street, Edgware, Canons Drive and Grove Road.	The Council are very keen to provide a safe environment for all road users wherever possible and officers look forward to discussing the areas of concern in more detail at the Forum, in order to try to resolve the issues that
	The junction has seen many accidents over the years close on 6-10 collisions per year.	are occurring.
	After requesting double yellow lines some years ago to be installed in front of Edgware Court, this has reduced the number of vehicle accidents.	The repositioning request of the existing Zebra crossing will be considered in line with the existing guidance and criteria that takes into account personal injury accidents (PIAs) and takes into account speeds - should any related measures be identified for this specific situation then they will be considered in line with current guidance.
	The Zebra Crossing is not correctly positioned. The wide exit from Canons Dive and the exit from the adjoining flats seem to create a conundrum for motorists driving from the traffic lights from the High Street and Whitchchurch Lane junction.	Traffic and Development Team
	They are unable to see the crossing driving from the lights and when they reach nearer the opening at Canons Drive motorists try and avoid the traffic exiting from Canons Drive and speed up Stonegrove.	
	Travelling from the opposite direction.	
	When coming down from Stonegrove the drivers build	

Issue Raised	Response
momentum as it is a long stretch of road and open for some distance, however when they come towards the High Street they are confronted with a Zebra crossing and reluctant or unable to slow down.	
Within a few feet cars are exiting or turning into Grove Road and this causes a great deal of confusion.	
Lodge Close a few yards away has three blocks of flats and many elderly are either wheel chair bound or manoeuvre themselves very slowly.	
There are two Schools within the vicinity, one in Canons Drive namely North London Collegiate School the other a primary in Fernhurst Gardens 60 yards from the crossing.	
We have a local web site for residents " Canons Talk" and each day we receive e-mails of incidents or close encounter at the crossing.	
My most recent experience was on a Saturday a couple of months ago. I was crossing and a lady was a foot in front and if I didn't grab her clothing and pull her back she would either have been in hospital or we could have had a more serious outcome. She may have thought I was too intimate for a split second, nevertheless she thanked me for saving her life, as the motorist was speeding and was unable to stop.	
Over the last two years there were two accidents recorded where an elderly lady and gentlemen on separate occasions were knocked down at this crossing. The gentlemen by a car and the lady by a motor bike, they were both severely injured. I suspect this could have been more serious, something we would rather not imagine.	

Issue Raised	Response
Near misses are an every day occurrence, we are extremely lucky that those who have experienced these situations are hear to share their tales.	
If you wish for other examples I am sure there could be many local residents from both Barnet and Harrow who would support similar incidents.	
We have a petition submitted to you, it would seem that you only require 25 signatures to give the scheme consideration.	
We will obviously fulfil the obligatory number and if you require hundreds this could also be provided.	
We ask you as local Councillors to support our plight in requesting the highways department for additional calming measures, before a fatality happens.	
If possible an Island which will give refuge to those in wheel chairs or those elderly who cross slowly.	
We are all health and safety conscious and I trust you would rather prevent an accident by introducing calming measures than introduce something after a fatality or a terrible accident occurs.	
We invite the Residents Forum to support our request.	
You could consider 20 MPH from the lights increasing to 30 MPH past the Zebra crossing once it goes past Fernhurst Gardens.	

Issue Raised	Response
Possibly humps on the crossing . An IslandThe road is wider than the required 9 meters to install an Island . If other measures from those already in situ are not introduct this Zebra crossing is waiting for an accident to happen. We as local residents who use the crossing daily would appreciate your support at the Hendon Residents Forum Meeting to be held at 6.30pm on the 18th June at the Hendon Town Hall.	
Mr Solomon Zebra Crossing on Edgwarebury Lane, Edgware I am an Edgware resident taking a keen interest in matters taffect the local community. I have been running a petition (a covered on the front page of the local press a few weeks ag try to have a zebra crossing installed at a dangerous junctio Edgware; Edgwarebury Lane and Purcells Avenue. This jun with its nearby alleyway connects two sides of Edgware and frequently has families with young children and older school children trying to cross the road, dodging cars and buses, encountering irate rush hour drivers with no pedestrian cross or zebra crossing from Station Road to the A41 on the entire stretch. We want to make this a safe place to cross and I would weld the opportunity to speak and have this issue added to the agenda of next Wednesday's Residents Forum which I understand is held at the Town Hall in Hendon 1800-2000.	are occurring. Traffic and Development Team sing

	Issue Raised	Response
	To date (6 weeks) it has 361 signatures and The Petition link	
	FYI is: http://petitions.barnet.gov.uk/Edgwareburyzebra/	
	Lisa Paris	
10	Brinsdale Raod - Parking Situation	(See response to Item 3 above)
10	Britisdale Raod - Farking Oldation	(Occ response to item a above)
	John Wolffe	
11	Following the undertaking at the last Forum to engage with	We have and continue to work with all local providers on the information
a)	Barnet Hospital & I presume others in the Barnet area with regard to Social Services availability & patient awareness, could	advice and support that LBB can provide. We provide leaflets for all of the providers to display in their facilities – our
	it be outlined which clinics & departments have this	ASC and community delivery unit communication officer has links with these
	facility/patient awareness?	providers' communication teams to provide and keep them up to date on new
		publications. However we are reliant on them displaying and contacting for
		new supplies.
		Karen Jackson
		Ratell Jackson
b)	The Fracture Clinic issue crutches which when returned after	This would require a response from the hospital as it would relate to internal
	use are scrapped in their thousands yearly because of the risk of	health and safety/ infection control policies. My personal experience was that
	infection .As I understand these could be cleansed & reissued	they issued and did not expect a return. A common sense approach might
	saving many thousands of pounds yearly. Would this not be	also mean that it actually costs more to cleanse and re-issue than to supply
	possible?	new ones. Not great in terms of recycling etc but needs to be borne in mind. Also worth noting that supply of equipment is probably included within the
		national tariff cost for the complaint. This would mean that re-cycling would
		have no impact on costs to the commissioner
		karen.spooner@barnetccg.nhs.uk
2)	On returning unused medication to Chemista this is	This is correct as it is not possible to quality assure storage and re-vest-lifty of
c)	On returning unused medication to Chemists ,this is automatically scrapped .Would it not be possible to recycle or	This is correct as it is not possible to quality assure storage and re-usability of a medicine once it has left the pharmacy. As patient safety is of paramount
	even collect these costly drugs & make available for third world	importance it is not possible to re-cycle medicines in case there is something
	countries	wrong with them or they have become rendered ineffective. As an example if
		someone had stored insulin at home in a warm place instead of the fridge it
	Oliver Only and	would not be suitable to manage glucose control in a diabetic. You would be
	Clive Cohen	unlikely to see this by simply looking at the container and if it was used by

	Issue Raised	Response
		some-one who required it keep their diabetes under control it could have major implications in terms of acute episodes of ill health. karen.spooner@barnetccg.nhs.uk
12	Can an update on the temporary CPZ in Montagu Road and the surrounding area be provided? Judy Shepard	The experimental amendment to the CPZ operational periods in Montagu Road and nearby roads was introduced in June 2013. All comments received on the experimental scheme will be reviewed this summer with the findings of this review and recommendation for the future of the scheme being reported to the next Area Sub-Committee in October, with a view to a decision being made on whether or not to continue the scheme on a permanent basis, with or without modification.
		Traffic and Development Team

Contact: Paul Frost, Business Governance Officer, Assurance Group, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2205, Email: paul.frost@barnet.gov.uk

This page is intentionally left blank